



KANAKUK

CHARTER BUS SERVICE COVID-19 PROCEDURES

SAFETY MEASURES:

- We are committed to cleaning and sanitizing buses prior to loading any Kampers, as well as in transit. This includes hourly sanitation performed in the bathrooms.
- Every Kamper will have their temperature taken before they're checked-in. Kampers must have a temperature below 100.4° to proceed onto the bus.
- Mask will be issued and worn during the bus ride.
- Hand sanitizer will always be available and used upon boarding, before lunch, and after lunch. We will also be wiping arm rest and backs of seats during the trip.
- You must present your Kamper's completed Health Screening Form prior to them being allowed to board the bus. You can expect this screener form in the mail about two weeks prior to your child's term.

PREPARATIONS FOR RIDING THE KANAKUK CHARTER:

- **Lunch:** Please pack your Kamper's lunch as we will NOT be making a lunch stop at any food establishment. Send only what you feel they will consume in transit as any excess will be disposed of upon arriving at Kamp. For drink, bottled water only please.
- **Cell Phones / Electronics:** PLEASE do not send cell phones or electronic devices on the bus. These are NOT allowed at Kamp and we do not have a secure or climate-controlled place for them to be stored, and we cannot be responsible for their return. We will show age-appropriate movies on the bus, and age-appropriate literature or travel games can be brought. It is a time for your Kamper to unplug!
- **Luggage:** Luggage is restricted to two pieces: a footlocker (15.5 inches max height) and a duffel. Each of these items should have the Kamp-issued luggage tag that will be sent via USPS before your Kampers term. Other than a small carry-on (backpack, pillow) that can be in the seat with them, we CANNOT accommodate more than this per Kamper. If you have misplaced your luggage tags, we will have extras at loading.

ARRIVAL / STAGING / CHECK-IN:

- We will have a "drive-thru" check-in for our charter service. We're asking all individuals that aren't traveling to Kamp to remain in their vehicles throughout drop-off.
- Our professional staff will greet you and help direct you exactly where you need to go. We will also use signage and cones to help direct traffic. You can expect an aerial map of your loading location with detailed instructions via email from the Transportation Dept. 1-2 weeks before your term date.
- At check-in, Kampers will have their temperature taken, be given a mask, and Kamp staff will collect luggage from the vehicle at this time. **No one, except Kampers are to exit the vehicle. We will also be collecting the Health Screening Form and you must have one for every Kamper boarding!**
- Please be patient throughout the drop-off process as we take care to make sure every child is checked in properly. To increase efficiency and decrease confusion during drop-off, we are asking that parents leave the lot once their child is checked-in.

CONFIRMATION OF SAFE ARRIVAL:

- Each Kamp will send out a "Your Kamper Has Checked In" email to the primary account email address on file, which serves as confirmation of your child's safe arrival, and that their summer adventure has officially begun!

CANCELLATION POLICY:

- As all material has communicated, bus reservations must be cancelled 30 days prior to your Kamper's term date to receive a refund. All cancellations must be completed online at MyKanakuk.com or submitted via email to transportation@kanakuk.com. **Please note:** The ability to manage transportation online is deactivated 72 hours before each term start date.

Thanks for trusting us with your child! We cannot wait for them to get here!

Sharon Smith

Transportation Director