



We charter the most reliable, safest, cleanest, and economical buses available and work closely with the charter companies to pick drivers that enjoy being with kids. To help the driver, and to assure the safety of your child, a Kanakuk-employed chaperone(s) will be on each charter bus.

Note: In most cases the mode of transportation is a charter bus, but Kanakuk reserves the right to utilize shuttle bus or vans when necessary due to transportation enrollment.

PREPARATIONS FOR RIDING THE KANAKUK CHARTER:

- **Lunch:** Please pack your Kamper's lunch as we will NOT be making a lunch stop at any food establishment. Send only what you feel they will consume in transit, as any excess will be disposed upon arrival at Kamp. For drink, bottled water only please.
- **Cell Phones / Electronics:** PLEASE do not send cell phones or electronic devices on the bus. These are NOT allowed at Kamp and we do not have a secure or climate-controlled place for them to be stored, and we cannot be responsible for their return. We will show age-appropriate movies on the bus, and age-appropriate literature or travel games can be brought. It is a time for your Kamper to unplug!
- **Luggage:** Luggage is restricted to two pieces: a footlocker (15.5 inches max height) and a duffel. Each of these items should have the Kamp-issued luggage tag that will be sent via USPS before your Kamper's term. Other than a small carry-on (backpack, pillow) that can be in the seat with them, we CANNOT accommodate more than this per Kamper. If you have misplaced your luggage tags, we will have extras at loading.

MEDICATIONS AND GOODIE MAIL:

- **Medications:** Pack ALL medications in their trunk along with their medication card. Chaperones will only take medications if they are needed during transit. For these medications, place them in a zip lock bag with Kamper's name and specific instructions as to when / how to administer.
- **Kamper Packages / Goodie Mail:** We are sorry but we can not accept packages or mail in which you want delivered to the Kamp offices for your child while at Kamp on our transportation. Due to limited space, we are only able to transport the allotted Kamper luggage. For a safe and secure way to ensure your Kamper receives their care package while at Kamp, we recommend sending them via USPS, FedEx, or UPS. We are sorry for any inconvenience this causes.

ARRIVAL / STAGING / CHECK-IN:

- We will have a "drive-thru" check-in for our charter service. We're asking all individuals that aren't traveling to Kamp to remain in their vehicles throughout drop-off.
- Our professional staff will greet you and help direct you exactly where you need to go. We will also use signage and cones to help direct traffic. You can expect an aerial map of your loading location with detailed instructions via email from the Transportation Dept. 1-2 weeks before your term date and this info is also available 24/7 on our website at <https://kanakuk.com/transportation/famous-kanakuk-charter-bus/>.
- At check-in, Kamp staff will collect luggage from the vehicle. Please remember no one, except Kampers, are to exit the vehicle.
- Please be patient throughout the drop-off process as we take care to make sure every child is checked in properly. To increase efficiency and decrease confusion during drop-off, we are asking that parents leave the lot once their child is checked-in.

CONFIRMATION OF SAFE ARRIVAL:

- Each Kamp will send out a "Your Kamper Has Checked In" email to the primary account email address on file, which serves as confirmation of your child's safe arrival, and that their summer adventure has officially begun!

CANCELLATION POLICY:

- As all material has communicated, bus reservations must be cancelled 30 days prior to your Kamper's term date to receive a refund. All cancellations must be completed online at MyKanakuk.com or submitted via email to transportation@kanakuk.com.
Please note: The ability to manage transportation online is deactivated 72 hours before each term start date.

Thanks for trusting us with your child! We cannot wait for them to get here!

Sharon Smith

Transportation Director