



KANAKUK

OVERVIEW OF SHUTTLE SERVICES

We understand that putting your children on a plane to travel to our Kamps comes with a lot of apprehension and faith. With this in mind, we would like you to know the following about flying to Kamp. The Springfield/Branson Airport (SGF) in Springfield, MO and the Branson Airport (BKG) in Branson, MO are both very small airports with only one security checkpoint. Our staff is familiar with the airline and security personnel in these airports and wear Kanakuk Transportation Staff apparel as well as carry a roster of Kampers' names and flight information. We will meet your child at the security gate, so please ask your child to go to the security gate BEFORE using a phone or the restroom. For shuttle details, flight time parameters, special requests, late fees, and more, please see the information under FLYING TO KANAKUK online at <http://www.kanakuk.com/flying-to-kanakuk/>.

BOOKING YOUR FLIGHT: When flying into either of these airports, you are welcome to use Adelman Travel, (\$35 booking fee assessed) who can be reached at 866-339-4741, option 3 or book on your own according to the parameters outlined online at www.kanakuk.com/flying-to-kanakuk/. Once your flight is booked, please login to the Kanakuk app or MyKanakuk and provide your Kamper's flight information to secure shuttle service.

REQUEST/CONFIRMATION/MODIFICATION OF SHUTTLE SERVICE: Utilize the Kanakuk App, or login to MyKanakuk and select My Account > View Itineraries > Select Your Kamper > Transportation > Add/Modify/Cancel Transportation. It is here you will see if your Kamper has Shuttle Service confirmed and their flight details. If you need to add, change, or cancel any transportation, you can do so here. All shuttle requests and flight details must be received 2 weeks in advance of your Kamper's term. If we receive your itinerary last minute, your child may experience lengthy delays getting to Kamp, and will also incur a \$25 late fee.

SHIPPING YOUR LUGGAGE TO/FROM KAMP: Each airline has their own luggage restrictions regarding weight, size, and quantity. If your luggage is in excess of the weight allowed by the airline, or you wish to avoid additional charges for convenience sake, you may ship your Kamper's luggage directly to their Kamp by UPS or similar carrier and we recommend ShipCamps at <https://shipcamps.com/kampkanakuk>

RETURN TRAVEL CASH: If your child is returning home by plane, Kanakuk will provide \$20 cash for food in case they have connecting flights or flight delays. Fees for luggage (if not prepaid or means of payment has not been given to your child) will be paid for by Kanakuk staff and then these fees will be applied to your Kamper's account. We realize that not every Kamper may need the \$20 provided, but this allotment and procedure is applied universally to all Kampers flying home to cover any possibilities they may encounter.

UNACCOMPANIED MINOR (UM)/ESCORT SERVICE: If your Kamper is flying to Kamp and has to make connections, you may be required, or wish to purchase, Unaccompanied Minor (UM)/escort service directly from the airline. The age of your child also determines if UM service is required, so please check with your airline for age and other requirements to see if this is applicable to you. When you purchase this service, an airline representative will assist your child at the connecting city, escort your child to his or her next flight, and deliver your child to the person meeting him or her at the destination airport. If you utilize this service to Kamp, the information you need to provide to the airlines as to who is meeting your child is:

Sharon Smith, 1353 Lake Shore Drive, Branson MO 65616. Phone: 417-266-3100

Special Notes and Considerations: If UM service is required or desired for return flights, PLEASE pay for this service in advance and you will do so directly with the airline. Please check with the airline you are flying with for their specific UM ages, restrictions, and cost. Also, remember NO UM can fly on the last flight of the day if they have a connection, so verify this is not the case with the airline. Additionally, Kanakuk MUST have a copy of this paid service so please forward the receipt you receive from the airline to transportation@kanakuk.com We must present proof of payment at check-in or risk being charged this amount a second time in order for them to board.

STANDBY FLIGHTS: Kanakuk realizes the desire to use this method for travel, but please understand we cannot allow this on outgoing flights from Kamp.

LUGGAGE TAGS: Two luggage tags will be sent to you before your Kamper's beginning term date. Please attach these to your child's luggage, as this will allow for immediate identification and proper delivery to your child's Kamp. Lack of identification is the #1 reason for misplaced, lost, or delayed luggage getting to your Kamper.

CANCELLATION POLICY: If you wish to cancel your shuttle reservation, you must do so 30 days prior to your Kamp's beginning date for a refund. All cancellations must be in writing via email (transportation@kanakuk.com) or by USPS.