



AIRPORT SHUTTLE SERVICE OVERVIEW

For our families planning to travel to Kamp by air, here are a few enhancements we're implementing for this summer.

COVID-19 SAFETY MEASURES:

- All Kampers must wear a disposable medical grade face mask when they enter the airport, while in flight, and while riding on our airport shuttle to Kamp. **Please note**, this does not include homemade cloth masks.
- We also ask that Kampers try to avoid large crowds, distance from others, avoid touching surfaces as much as possible, and carry and use hand sanitizer regularly.
- **Your child MUST have a completed Health Screening Form with them to give to Kamp staff upon arrival at the airport, and they will not be allowed in Kamp without it.**
- We're committed to cleaning and sanitizing our shuttles prior to every trip to pick up Kampers at the airport.
- Kampers will have their temperature taken upon check-in. If their temperature is above 100.4°, we'll contact you immediately and make arrangements for their safe trip home. If a flight for that day cannot be secured, we will deliver them to our quarantined lodging at Kamp and secure a flight for the following day.
- Medical grade disposable masks will always be worn by our staff in the airport and during the ride to Kamp, and hand sanitizer will be used before boarding our transportation.
- **ALL Kampers must fly home on Friday, as no stayover till Saturday will be allowed.**

We understand that putting your children on a plane to travel to Kamp comes with a lot of apprehension and faith. The Springfield/Branson Airport (SGF) in Springfield, MO, and the Branson Airport (BKG) in Branson, MO are both very small airports with only one security checkpoint. Our staff is familiar with the airline and security personnel in these airports, and will be wearing Kanakuk Transportation Staff apparel, as well as carry a roster of Kampers' names and flight information. We will meet your child at the Security Gate, so please ask your child to go through the security gate BEFORE using a phone or the restroom. For shuttle time parameters, special requests, late fees, and more, visit <https://kanakuk.com/transportation/flying-to-kanakuk/>.

BOOKING YOUR FLIGHT: When flying into either of these airports, we recommend using Adelman Travel, as they have been our trusted partner for over 18 years. "One call does it all," as shuttle service is automatically confirmed when booking your Kamper's flight with them. Adelman Travel can be reached at 800-749-7116. Note: there is a \$35 per ticket booking fee assessed.

If you book on your own, please login to MyKanakuk.com and provide your Kamper's flight information to secure shuttle service. Please visit <https://kanakuk.com/transportation/flying-to-kanakuk/> to see time parameters and other details BEFORE booking.

REQUEST AND/OR CONFIRMATION OF SHUTTLE SERVICE: To request or confirm shuttle service for your Kamper, login to MyKanakuk.com and select Transportation. Here you will see if your Kamper has Shuttle Service confirmed and their flight details. If you need to add, change, or cancel any transportation, you can do so here. All shuttle requests and flight details must be received 2 weeks in advance of your Kamper's term. If we receive your itinerary last minute, your child may experience delays getting to Kamp, and will also incur a \$25 late fee.

RETURN FLIGHT TRAVEL CASH AND LUGGAGE FEES: If your child is returning home by plane, Kanakuk will provide \$20 cash for food in case they have connecting flights or flight delays. Fees for luggage (if not prepaid or means of payment has not been given to your child) will be paid for by Kanakuk staff and then applied to your Kamper's account.

SHIPPING LUGGAGE TO/FROM KAMP: Each airline has their own luggage restrictions regarding weight, size, and quantity. If your luggage is more than the weight allowed by the airline, or you wish to avoid additional charges, you may ship your Kamper's luggage directly to their Kamp by UPS or similar carrier.

UNACCOMPANIED MINOR (UM)/ESCORT SERVICE: If your Kamper is flying to Kamp and must make connections, you may be required, or wish to purchase, Unaccompanied Minor (UM)/escort service directly from the airline. The age of your child also determines if UM service is required, so please check with your airline for age and other requirements to see if this is applicable to you. When you purchase this service, an airline representative will assist your child at the connecting city, escort your child to his or her next flight, and deliver your child to the person meeting him or her at the destination airport. If you utilize this service to Kamp, the information you need to provide to the airlines who is meeting your child is:

Sharon Smith, 1353 Lake Shore Drive, Branson MO 65616. Phone: 417-266-3100

Special Notes and Considerations: If UM service is required or desired for return flights, PLEASE pay for this service in advance, fill out the necessary form, and enclose your receipt/voucher, etc. with your child's itinerary and have them give it to the Kanakuk staff member that meets them at the airport. Please check with the airline you are flying with for their specific UM ages, restrictions, and cost. Please also remember NO UM can fly on the last flight of the day if they have a connection, so verify this is not the case with the airline.

LUGGAGE TAGS: Two luggage tags will be sent to you approx. 2 weeks before your Kamper's beginning term date. Please attach these to your child's luggage as this will allow for immediate identification and proper delivery to your child's Kamp. Lack of identification is the #1 reason for misplaced, lost, or delayed luggage getting to your Kamper.

CANCELLATION POLICY: If you wish to cancel your shuttle reservation, you must do so 30 days prior to your Kamp's beginning date for a refund. All cancellations must be in writing via email to transportation@kanakuk.com or by USPS.